

### **ABSTRACT OF THE DISCLOSURE**

The present invention relates to a system for allowing a caller to leave a voice message for a called party, who is unavailable, such that the voice message is transferred to the called party in a non-voice format. The present invention enables the user to automatically receive these voice messages via SMS or any other platform to any communications device, and to forward the message to any chosen communications device. In addition, the present invention enables a user to reply to an original caller, with a voice message, which can be instantaneously received by the original caller in a non-voice format. The present invention enables both automatic voice-to-text conversion and media switching, whereby the calling party leaves the message in voice format, and the message is converted and transferred to text format on the fly, in order to be instantaneously transferred to a message receiver to his/her chosen device. The present invention also includes the option of choosing a textual message, from an existing pre-configured list, via a voice/IVR interface.